

## Privacy Policy of eiggguiding.org

Our contact details

Name: The Isle of Eigg Guiding Company

Address:

The Isle of Eigg Guiding Company  
Unit 4 The Green Shed  
An Laimhrig  
Isle of Eigg  
PH42 4RL

Phone Number: 07500899437, 0780822818

E-mail: [info@eiggguiding.org](mailto:info@eiggguiding.org)

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Mobile Number
- Telephone Number
- First Name
- Last Name
- Email Address

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Facebook Lead Forms
- Instagram Lead Forms
- Website Lead Forms
- Website Checkout Information
- Activity Club Registration Forms

We use the information that you have given us in order to:

- Send you more info about the advertised Product
- Send you more info about Eigg Guiding Products
- Contact you via email or phone call regarding Eigg Guiding Products
- WhatsApp or direct Message you about Eigg Guiding Products

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are: [delete as appropriate]

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting [info@eiggguiding.org](mailto:info@eiggguiding.org)

- (b) We have a contractual obligation.
- (c) We have a legal obligation.
- (d) We have a vital interest.
- (e) We need it to perform a public task.
- (f) We have a legitimate interest.

How we store your personal information

Your information is securely stored.

We keep Personal Name, phone Number and Email for long enough for it to be processed for its stated purpose. We will then dispose of your information by deleting you off our CRM software..

Your data protection rights

Under data protection law, you have rights including:

Your right of access – You have the right to ask us for copies of your personal information.

Your right to rectification – You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure – You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing – You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing – You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability – You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at [info@eiggguiding.org](mailto:info@eiggguiding.org). Unit 4, The Green Shed, An Laimhrig, Isle of Eigg, PH42 4RL.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at [info@eiggguiding.org](mailto:info@eiggguiding.org)